

# Service Evaluations for Lethbridge Police Service

## Lethbridge Public Opinion Study – Winter 2018

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## Methodology

**Population** The city of Lethbridge has a total population of 98,198 residents (2017 census) approximately 80% of which are 18 years of age or older (78,500). A total of 48,173 Lethbridge residents are male (49.1%) while 50,002 are female (50.9%). South Lethbridge is home to 31,660 residents (32.2%) while the rapidly expanding west side is now home to 39,085 residents (39.8%). There are 27,453 north Lethbridge residents (28.0%).

**Sample Data** Collected by Lethbridge College students enrolled in 9 sections of 6 courses in a variety of Lethbridge College programs in the winter of 2018. Students interviewed 1,288 randomly selected adult Lethbridge residents by telephone from February 10-15, 2018 under the supervision of CSRL Research Chair, Dr. Faron Ellis. We sincerely appreciate and thank all those who took time to respond to our survey. Full methodological notes and results from previous Lethbridge and Alberta Public Opinion Studies can be accessed by visiting the CSRL web pages at: <https://lethbridgecollege.ca/departments/citizen-society-research-lab>.

**Representativeness** Analysis of the demographic data indicates that, within acceptable limits, the sample accurately represents the demographic distribution of the adult population within the city of Lethbridge. The sample has been statistically weighted to even better reflect that of the population (sex, age, and area of the city of Lethbridge).

**Confidence** The sample yields a margin of error of  $\pm 2.7$  percentage points, 19 times out of 20. The margin of error increases when analyzing sub-samples of the data.

**IB Commons Call Centre** The CSRL operates as a division of the Centre for Applied Arts and Sciences. Students conducted interviews using the facilities of the Lethbridge College IB Commons Call Centre with support from the Lethbridge College Facility Management, Instructional Technology, and Audio Visual teams.

**Sponsorship** These data are part of a larger study of the opinions and attitudes of Lethbridge residents conducted by the Citizen Society Research Lab at Lethbridge College. This particular set of questions was sponsored by Lethbridge Police Service. We thank LPS for their continuing support of our endeavors.

## Executive Summary

### Perceptions of Lethbridge Police Service

#### Overall Performance Evaluation

A substantial majority of Lethbridge residents (66.1%) believe Lethbridge Police Service is doing a good job policing their community, a marginal decrease from 2017 when approval peaked at 73.4%, but still within the normal range over the past decade. Very few Lethbridge residents (6.3%) believe LPS is doing a poor job, while approximately one-quarter (27.7%) say the police are performing adequately. Substantial majorities within all demographic groups evaluate Lethbridge Police Service positively.

#### Reasons for Evaluating LPS Performance Poorly

Among the small number of Lethbridge residents who evaluate LPS performance as poor (3.7%) or very poor (2.6%), one-third (32.2%) cited a variety of general concerns about safety or provided general commentary on the societal problems associated with crime and safety as their reasons for evaluating LPS poorly. A further 14.9% made specific mention of drugs, drug trafficking or the crime associated with drug use. Fully one-fifth (20.9%) were upset about traffic tickets, photo radar in particular. Only 16.4% cited LPS taking too long to respond to their concerns or other process or operational inefficiencies. Slightly more than one in six who evaluated LPS poorly cited racism or discrimination as the reason (less than one percent of the total respondents.)

#### Meeting Expectations

A clear majority of Lethbridge residents (61.0%) believes LPS is doing a good job meeting residents' expectations about what a police service should be doing. Approximately one in twenty Lethbridge residents (6.3%) believe LPS is doing a poor job meeting expectations while the remaining 32.7% believe LPS to be adequately meeting residents' expectations. Very few demographic differences are measures when considering whether LPS is meeting residents' expectations.

#### Attitudes and Behavior of LPS Officers

The vast majority of Lethbridge residents (90.9%) believe LPS officers are polite and respectful. Only 9.1% of Lethbridge residents believe LPS officers are impolite and disrespectful.

#### Direct Contact with LPS Officer in Past Year

Nearly half of all Lethbridge residents (47.2%) had some direct contact with a LPS officer over the past year.

### Community Safety

#### Neighborhood Safety

For the most part, Lethbridge residents feel very safe in their neighborhoods. A majority (51.7%) feels very safe in their neighborhoods and a further 40.4% feel somewhat safe. Very few Lethbridge residents feel somewhat unsafe (6.2%) in their neighborhood and fewer still (1.7%) feel very unsafe in their neighborhoods.

#### Changes in Perception of Neighborhood Safety

A substantial majority of Lethbridge residents (70.3%) feel just as safe in their neighborhood this year as they did one year ago, but slightly more residents feel less safe (16.9%) than those who feel more safe (12.8%) this year compared to last year.

## Executive Summary (continued)

### Community Safety (continued)

#### Reasons for Feeling Less Safe in Neighborhood

Of the 16.9% who feel less safe, a nearly half (48.8%) cited property crime as the main reason they feel less safe in their neighborhood this year than they did one year earlier. Only 6.6% told us that fear of violent crimes was their most important reason for feeling less safe this year. A further 14.1% believe undesirable people, renters in particular, are the source of their reduced feelings of safety. Few residents (5.0%) cited drugs as the main reason for feeling less safe. Nearly twice as many residents (13.6%) blamed neighborhood problems as the source of their safety concerns as did those in 2017 (7.4%).

#### Downtown Safety

Overall, Lethbridge residents feel safe when visiting downtown Lethbridge, although less safe than they feel in their own neighborhoods. A majority of Lethbridge residents feel somewhat safe (50.0%) when visiting downtown Lethbridge, while one-fifth (20.2%) feel very safe downtown. Approximately three of every ten Lethbridge residents do not feel safe downtown, with most of those (22.1%) feeling somewhat unsafe. Only a small number (7.8%) feel very unsafe while visiting downtown.

#### Frequency of Visits to Downtown Lethbridge

Most Lethbridge residents frequent downtown on a regular basis. Less than one in six Lethbridge residents (17.3%) go downtown daily, and less than half (42.4%) visit downtown on a weekly basis. One-quarter of Lethbridge residents (25.0%) visit downtown at least monthly, while less than one in ten (8.9%) go downtown only a few times per year. Approximately one in twenty Lethbridge residents (6.4%) report that they rarely or never go downtown.

#### LPS Community Policing Activities

Nearly half of Lethbridge residents (49.3%) believe LPS officers should be doing about the same amount of community policing activities as they do now. Most of the remaining residents (47.6%) believe LPS should be engaging in more community policing activities while very few Lethbridge residents (3.1%) believe LPS officers should be doing less of this type of policing during their regular duties.

#### 911 Dispatch

##### Called 911 Seeking Police Services in Past 12 Months

Approximately one in seven Lethbridge residents (14.1%) called 911 during the past 12 months in an effort at contacting LPS.

##### Satisfaction with 911 Dispatch Transfer to LPS

For the most part, those who used 911 to contact LPS during the past 12 months were very satisfied with how quickly they were transferred to LPS.

#### Policing Priorities

Residents clearly prioritize drug addiction issues as their most recommended area for service improvements. Crime prevention programs are a clear second tier priority. Community visibility and community partnerships, although still popular, are less valued than are policing of the drug trade and crime prevention. More traffic enforcement is clearly the least prioritized of the five services.

## Overall Performance Evaluation

A substantial majority of Lethbridge residents (66.1%) believe Lethbridge Police Service is doing a good job policing their community, a marginal decrease from 2017 when approval peaked at 73.4%, but still within the normal range over the past decade. Very few Lethbridge residents (6.3%) believe LPS is doing a poor job, while approximately one-quarter (27.7%) say the police are performing adequately.

Substantial majorities within all demographic groups evaluate Lethbridge Police Service positively. Women (70.3%), university graduates (72.6%), seniors (73.8%), and upper income residents (70.5%) are most positive. Men (62.8%), lower income earners (61.5%), less well-educated residents, and the youth (50.5%) are less positive, although still much more positive than negative.

Residents who had direct personal contact with a LPS officer in the past year are just as likely (65.2%) as are those who had no contact (66.8%) to believe the police are doing a good job.

	2006	2007	2010	2011	2012	2013	2014	2015	2016	2017	<b>2018</b>
Good	63.7	64.1	69.9	70.5	70.3	67.4	69.5	72.7	72.0	73.4	<b>66.1</b>
Adequate	27.7	28.7	24.5	23.6	25.6	29.0	25.1	21.7	24.4	20.9	<b>27.7</b>
Poor	8.6	7.2	5.6	5.9	4.1	3.6	5.4	5.6	3.6	5.7	<b>6.3</b>

	2006	2007	2010	2011	2012	2013	2014	2015	2016	2017	<b>2018</b>
Very good	19.9	23.7	17.3	21.1	30.7	22.1	28.1	30.9	30.5	30.7	<b>21.5</b>
Good	43.8	40.4	52.6	49.4	39.6	45.3	41.4	41.8	41.5	42.7	<b>44.6</b>
Adequate	27.7	28.7	24.5	23.6	25.6	29.0	25.1	21.7	24.4	20.9	<b>27.7</b>
Poor	6.1	5.5	3.4	4.6	3.0	2.7	4.1	4.6	2.6	3.4	<b>3.7</b>
Very Poor	2.5	1.7	2.2	1.4	1.1	0.9	1.3	1.0	1.0	2.3	<b>2.6</b>

Note: Due to rounding, proportions may not total exactly 100%

## Evaluations of Lethbridge Police Service

### Lethbridge Police Service Performance (February 2018) (%)

Gender*	Male	Female	Lethbridge
Good	62.8	70.3	66.1
Adequate	28.5	26.1	27.7
Poor	8.7	3.6	6.3

Contact with LPS	Yes	No
Good	65.2	66.8
Adequate	26.9	28.3
Poor	7.8	4.9

Area	South	North	West
Good	66.3	68.1	67.0
Adequate	27.5	25.2	26.7
Poor	6.2	6.6	6.3

Household Income*	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
Good	61.5	65.2	70.5
Adequate	30.2	30.2	23.0
Poor	8.3	4.6	6.6

Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Good	65.9	63.6	62.0	72.6
Adequate	27.7	32.3	29.4	22.0
Poor	6.4	4.0	8.6	5.4

Age*	18-29	30-44	45-64	65 and older
Good	50.5	67.1	71.5	73.8
Adequate	37.5	27.4	24.0	22.8
Poor	12.0	5.6	4.5	3.4

Visits Downtown	Daily	Weekly	Monthly or less
Good	66.5	66.4	65.4
Adequate	25.7	28.4	27.6
Poor	7.8	5.2	6.9

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

### Reasons for Evaluating LPS Performance Poorly

Among the small proportion of Lethbridge who evaluated LPS performance as poor (3.7%) or very poor (2.6%), a significant plurality (32.2%, or 1.8% of all respondents) cited general concerns about safety or provided general commentary on the societal problems associated with crime and safety as their reasons for evaluating LPS poorly. A further 14.9% made specific mention of drugs, drug trafficking or the crime associated with drug use. Fully one-fifth (20.9%) were upset about traffic tickets, photo radar in particular. Only 16.4% (less than one percent of all respondents) cited LPS taking too long to respond to their concerns or other process or operational inefficiencies. Slightly more than one in six who evaluated LPS poorly (15.7% - less than one percent of all respondents) cited racism or discrimination as the reason. Of the 12 people who cited racisms, carding or other discrimination issues, 75% did not have contact with an LPS officer in the past year.

Women (28.0%) are more than twice as likely as are men (11.4%) to cite race issues. Men (20.5%) are more likely than are women (8.0%) to be concerned about response times.

Few significant differences are measured within the approximately 6% of each area of the city who evaluated LPS poorly. North Lethbridge residents (20.0%) are more concerned with drug related crime than are residents in other areas of the city. West Lethbridge residents (30.4%) are more likely to cite racism and discrimination as an issue, while southside residents (28.6%) are more concerned about response times and other operational matters.

Middle income residents (30.8%) are more concerned about drug crime and tickets (30.8%) than are other residents. Lower income residents are most concerned about racism (35.3%) and response or operational issues (35.3%).

Younger (24.0%) and middle-aged residents (27.8%) are most concerned with tickets and photo radar, while seniors (37.5%) are more concerned with drug issues.

Reasons for Feeling Less Safe in Neighborhood	% of all residents	Residents who evaluated LPS Poorly (6.3% of total)
Drugs and Crime	0.8	14.9
Racism and discrimination	0.9	15.7
General safety and assorted rants	1.8	32.2
Time to respond/process/operation inefficient	0.9	16.4
Tickets and Photo Radar	1.2	20.9

Note: Due to rounding, proportions may not total exactly 100%



## Evaluations of Lethbridge Police Service

### Reasons for Evaluating LPS Performance Poorly (February 2018) (%)

Gender*	Male	Female	Lethbridge
Drugs and Crime	13.6	16.0	14.9
Racism and discrimination	11.4	28.0	15.7
General safety & rants	34.1	32.0	32.2
Response /operations	20.5	8.0	16.4
Tickets & Photo Radar	20.5	16.0	20.9

Contact with LPS	Yes	No
Drugs and Crime	23.3	3.4
Racism and discrimination	7.0	31.0
General safety & rants	37.2	24.1
Response /operations	18.6	10.3
Tickets & Photo Radar	14.0	31.0

Area	South	North	West
Drugs and Crime	14.3	20.0	8.7
Racism and discrimination	0.0	10.0	30.4
General safety & rants	38.1	25.0	39.1
Response /operations	28.6	20.0	0.0
Tickets & Photo Radar	19.0	25.0	21.7

Household Income	Under \$40,000	\$40 to \$100,000	Over \$100,000
Drugs and Crime	0.0	30.8	14.3
Racism and discrimination	35.3	7.7	21.4
General safety & rants	17.6	26.9	35.7
Response /operations	35.3	3.8	14.3
Tickets & Photo Radar	11.8	30.8	14.3

Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Drugs and Crime	7.7	16.7	19.0	17.6
Racism and discrimination	23.1	16.7	23.8	5.9
General safety & rants	23.1	33.3	14.3	52.9
Response /operations	15.4	16.7	14.3	17.6
Tickets & Photo Radar	30.8	16.7	28.6	5.9

Age	18-29	30-44	45-64	65 and older
Drugs and Crime	12.0	22.2	5.6	37.5
Racism and discrimination	16.0	27.8	11.1	0.0
General safety & rants	28.0	33.3	33.3	37.5
Response /operations	20.0	0.0	22.2	25.0
Tickets & Photo Radar	24.0	16.7	27.8	0.0

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Meeting Expectations

A substantial majority of Lethbridge residents (61.0%) believes LPS is doing a good job meeting residents' expectations about what a police service should be doing. Approximately one in twenty Lethbridge residents (6.3%) believe LPS is doing a poor job meeting expectations while the remaining 32.7% believe LPS to be adequately meeting residents' expectations.

Very few demographic differences are measures when considering whether LPS is meeting residents' expectations. Only gender and age significantly impact opinion, with men (58.7%) less likely to say LPS is meeting their expectations than are women (64.0%), and twice as likely (8.2%) as women (4.2%) to say LPS is doing a poor job meeting their expectations.

Positive evaluations increase with age, while negative evaluates are highest among younger residents. For example, although a majority of young residents (54.3%) believe LPS to be doing a good job meeting expectations, positive evaluations increase incrementally as residents age, peaking at 66.9% among seniors. Conversely, young residents (9.9%) are more than twice as likely as are seniors (4.5%) to evaluate LPS poorly.

Lethbridge residents who had direct contact with an LPS officer in the past year are nearly as likely to believe LPS is meeting residents' expectations (59.2%) as are those who did not have LSP contact (63.0%).

	2006	2007	2010	2011	2012	2013	2014	2015	2016	2017	2018
Good	64.3	58.3	65.4	67.0	68.6	63.3	68.1	70.5	67.7	69.0	<b>61.0</b>
Adequate	30.2	35.0	29.6	26.7	27.8	32.1	28.2	24.5	28.2	27.0	<b>32.7</b>
Poor	5.6	6.7	5.0	6.3	3.6	4.6	3.7	5.0	4.1	4.0	<b>6.3</b>

	2006	2007	2010	2011	2012	2013	2014	2015	2016	2017	2018
Very good	15.9	14.8	14.5	15.5	22.7	17.3	23.9	22.3	24.9	22.2	<b>17.2</b>
Good	48.4	43.5	50.9	51.6	45.9	46.0	44.2	48.2	42.8	46.8	<b>43.9</b>
Adequate	30.2	35.0	29.6	26.7	27.8	32.1	28.2	24.5	28.2	27.0	<b>32.7</b>
Poor	3.6	5.5	4.3	4.6	3.0	4.0	1.8	4.3	2.8	2.9	<b>4.2</b>
Very Poor	2.0	1.2	0.7	1.7	0.5	0.6	1.8	0.7	1.3	1.1	<b>2.1</b>

Note: Due to rounding, proportions may not total exactly 100%

Meeting Expectations (February 2018) (%)

Gender*	Male	Female	Lethbridge
Good	58.7	64.0	61.0
Adequate	33.2	31.8	32.7
Poor	8.2	4.2	6.3

Contact with LPS	Yes	No
Good	59.2	63.0
Adequate	32.3	32.8
Poor	8.5	4.2

Area	South	North	West
Good	63.6	62.7	60.0
Adequate	28.8	32.6	33.2
Poor	7.5	4.7	6.8

Household Income	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
Good	58.6	58.9	62.6
Adequate	33.6	34.6	32.5
Poor	7.9	6.6	4.9

Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Good	61.3	60.8	55.5	66.9
Adequate	31.5	34.9	35.8	28.2
Poor	7.2	4.3	8.7	4.9

Age*	18-29	30-44	45-64	65 and older
Good	54.3	57.5	64.5	66.9
Adequate	35.8	34.3	31.7	28.6
Poor	9.9	8.2	3.8	4.5

Visits Downtown	Daily	Weekly	Monthly or less
Good	59.0	63.8	59.2
Adequate	32.7	30.7	34.5
Poor	8.3	5.6	6.3

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

### Attitudes and Behavior of LPS Officers

The vast majority of Lethbridge residents (90.9%) believe LPS officers are polite and respectful. Only 9.1% of Lethbridge residents believe LPS officers are impolite and disrespectful (6.3% somewhat so, while only 2.9% believe LPS officers to be very impolite and disrespectful.)

All demographic groups within the city of Lethbridge agree by overwhelming majorities that LPS officers are polite and respectful. Statistically significant differences are measured within only two demographic categories. Seniors (96.3%) and middle-aged residents (93.7%), as well as women (93.4%) and middle-income residents (93.0%) are most likely to rate LPS officers as polite and respectful. Nearly nine out of every ten Lethbridge residents who had direct contact with an LPS officer believe officers to be polite and respectful (88.9%), only slightly fewer than those who did not have contact (92.8%), but these differences are not statistically significant.

	2010	2011	2012	2013	2014	2015	2016	2017	<b>2018</b>
Polite & respectful	89.2	89.9	88.4	87.5	85.6	88.5	91.5	91.2	<b>90.9</b>
Impolite & disrespectful	10.8	10.1	11.6	12.5	14.4	11.5	8.5	8.8	<b>9.1</b>

	2010	2011	2012	2013	2014	2015	2016	2017	<b>2018</b>
Very polite & respectful	40.8	40.0	43.4	38.5	37.0	40.4	47.5	45.5	<b>44.1</b>
Somewhat polite & respectful	48.4	50.0	45.0	49.0	48.6	48.1	44.0	45.7	<b>46.7</b>
Somewhat impolite & disrespectful	8.1	7.5	9.1	10.5	9.4	9.8	6.1	6.9	<b>6.3</b>
Very impolite & disrespectful	2.7	2.6	2.4	2.0	5.0	1.7	2.4	1.9	<b>2.9</b>

Note: Due to rounding, proportions may not total exactly 100%

## Evaluations of Lethbridge Police Service

### Attitudes and Behavior (February 2018) (%)

Gender*	Male	Female	Lethbridge
Polite and respectful	88.5	93.4	90.9
Impolite and disrespectful	11.5	6.6	9.1

Contact with LPS *	Yes	No
Polite and respectful	88.9	92.8
Impolite and disrespectful	11.1	7.2

Area	South	North	West
Polite and respectful	91.2	90.9	90.4
Impolite and disrespectful	8.8	9.1	9.6

Household Income*	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
Polite and respectful	86.0	93.0	92.0
Impolite and disrespectful	14.0	7.0	8.0

Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Polite and respectful	90.8	90.1	90.9	91.2
Impolite and disrespectful	9.2	9.9	9.1	8.8

Age*	18-29	30-44	45-64	65 and older
Polite and respectful	81.0	90.5	93.7	96.3
Impolite and disrespectful	19.0	9.5	6.3	3.7

Visits Downtown	Daily	Weekly	Monthly or less
Polite and respectful	87.7	92.4	90.5
Impolite and disrespectful	12.3	7.6	9.5

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Evaluations of Lethbridge Police Service

### Attitudes and Behavior (February 2018) (%)

Gender*	Male	Female	Lethbridge
Very polite/respectful	39.3	49.0	44.1
Somewhat polite/respectful	49.4	44.3	46.7
Somewhat impolite/disrespectful	7.4	5.3	6.3
Very impolite/disrespectful	4.0	1.4	2.9

Contact with LPS	Yes	No
Very polite/respectful	45.1	42.8
Somewhat polite/respectful	43.9	50.0
Somewhat impolite/disrespectful	7.6	5.1
Very impolite/disrespectful	3.5	2.2

Area	South	North	West
Very polite/respectful	44.3	43.1	47.0
Somewhat polite/respectful	46.9	47.5	43.4
Somewhat impolite/disrespectful	5.0	7.7	7.0
Very impolite/disrespectful	3.8	1.7	2.6

Household Income	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
Very polite/respectful	41.9	44.7	44.6
Somewhat polite/respectful	44.1	48.4	47.3
Somewhat impolite/disrespectful	8.8	5.1	5.4
Very impolite/disrespectful	5.1	1.9	2.7

Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Very polite/respectful	42.5	42.9	40.4	49.2
Somewhat polite/respectful	48.8	46.9	50.5	42.3
Somewhat impolite/disrespectful	3.4	8.0	6.0	7.3
Very impolite/disrespectful	5.3	2.2	3.2	1.3

Age*	18-29	30-44	45-64	65 and older
Very polite/respectful	26.0	42.7	46.6	58.5
Somewhat polite/respectful	55.0	47.7	47.1	37.8
Somewhat impolite/disrespectful	11.9	5.0	5.5	3.3
Very impolite/disrespectful	7.1	4.5	0.8	0.4

Visits Downtown	Daily	Weekly	Monthly or less
Very polite/respectful	43.3	42.4	46.2
Somewhat polite/respectful	44.3	49.8	44.4
Somewhat impolite/disrespectful	7.4	6.0	6.1
Very impolite/disrespectful	4.9	1.8	3.4

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

### Direct Contact with LPS Officer in Past Year

Nearly half of all Lethbridge residents (47.2%) had some direct contact with a LPS officer over the past year.

Younger Lethbridge residents (51.4% of the youth and 59.7% of those aged 30 to 44) are much more likely to have had contact with an LPS officer in the past year than were seniors (38.0%) or middle-aged residents (45.9%).

Interestingly, those most likely to frequent downtown Lethbridge (60.1%) are also most likely to have had direct contact with an LPS officer, clearly a reflection of LPS's efforts at being visible and interactive with downtown Lethbridge businesses, their employees and patrons.

#### Direct Contact with LPS Officer in the Past Year (February 2018)

Gender*	Male	Female	Lethbridge
Yes	50.5	43.8	47.2
No	49.5	56.2	52.8

Area	South	North	West
Yes	46.3	45.1	48.5
No	53.7	54.9	51.5

Household Income*	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
Yes	45.7	51.2	54.0
No	54.3	48.8	46.0

Education*	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Yes	36.0	48.9	50.7	51.4
No	64.0	51.1	49.3	48.6

Age*	18-29	30-44	45-64	65 and older
Yes	51.4	59.7	45.9	38.0
No	48.6	40.3	54.1	62.0

Visits Downtown*	Daily	Weekly	Monthly or less
Yes	60.1	50.2	38.7
No	39.9	49.8	61.3

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Neighborhood Safety

For the most part, Lethbridge residents feel very safe in their neighborhoods. A majority (51.7%) feels very safe in their neighborhoods and a further 40.4% feel somewhat safe. Very few Lethbridge residents feel somewhat unsafe (6.2%) in their neighborhood and fewer still (1.7%) feel very unsafe in their neighborhoods.

Lethbridge women (48.1%) are slightly less likely to feel very safe in their neighborhoods than are men (55.5%) but are no more likely (1.3%) to feel very unsafe than are men (1.5%).

University graduates (56.9%) and seniors (61.2%) are most likely to feel very safe in their neighborhoods. The youth (47.2%), lower income residents (47.7%), and south Lethbridge residents (46.7%) are somewhat less likely to feel very safe in their neighborhoods than are other residents, but the vast majority of all residents feel very or somewhat safe in their neighborhoods.

Residents who had contact with an LPS officer in the past year expressed similar feelings of neighborhood safety as those who did not have direct contact with an LPS officer. Most of those who had contact feel very safe (47.7%) or somewhat safe (42.3%) in their neighborhood compared to those who did not have contact (55.1% very safe and 38.6% somewhat safe.)

	2006	2007	2010	2011	2012	2013	2014	2015	2016	2017	<b>2018</b>
Very safe	60.7	49.8	59.9	54.2	62.1	59.0	61.8	60.9	58.4	52.9	<b>51.7</b>
Somewhat safe	32.2	42.9	36.2	41.4	34.9	35.8	30.7	33.8	34.9	40.3	<b>40.4</b>
Somewhat unsafe	4.9	6.6	3.5	3.5	2.3	4.6	6.4	3.7	5.2	6.1	<b>6.2</b>
Very unsafe	2.1	0.7	0.4	1.0	0.7	0.6	1.1	1.6	1.5	0.7	<b>1.7</b>

Note: Due to rounding, proportions may not total exactly 100%



Evaluations of Neighborhood Safety (February 2018) (%)

Gender*	Male	Female	Lethbridge
Very safe	55.5	48.1	51.7
Somewhat safe	37.7	43.9	40.4
Somewhat unsafe	5.4	6.8	6.2
Very unsafe	1.5	1.3	1.7

Contact with LPS *	Yes	No
Very safe	47.7	55.1
Somewhat safe	42.3	38.6
Somewhat unsafe	7.6	5.1
Very unsafe	2.4	1.2

Area*	South	North	West
Very safe	46.7	51.1	54.8
Somewhat safe	44.0	41.9	38.4
Somewhat unsafe	6.9	5.5	5.1
Very unsafe	2.4	1.5	1.7

Household Income*	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
Very safe	47.7	48.9	64.7
Somewhat safe	36.9	44.6	32.1
Somewhat unsafe	11.4	5.6	2.4
Very unsafe	4.0	0.9	0.8

Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Very safe	51.8	48.1	48.3	56.9
Somewhat safe	39.8	41.0	43.6	38.0
Somewhat unsafe	5.3	9.0	6.6	4.0
Very unsafe	3.1	1.9	1.4	1.1

Age*	18-29	30-44	45-64	65 and older
Very safe	47.2	52.5	48.0	61.2
Somewhat safe	41.0	41.2	45.8	31.2
Somewhat unsafe	8.3	5.9	4.9	5.8
Very unsafe	3.5	0.4	1.2	1.8

Visits Downtown	Daily	Weekly	Monthly or less
Very safe	53.0	52.9	49.7
Somewhat safe	37.0	40.4	41.8
Somewhat unsafe	5.9	6.0	6.5
Very unsafe	4.1	0.7	2.0

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Changes in Perception of Neighborhood Safety

A large majority of Lethbridge residents (70.3%) feel just as safe in their neighborhood this year as they did one year ago. Nevertheless, of those whose feelings of safety have changed, slightly more Lethbridge residents feel less safe (16.9%) than those who feel more safe (12.8%) this year compared to last year. Only 2.7% of Lethbridge residents feel much less safe in their neighborhoods this year, while 14.2% feel somewhat less safe. Conversely, 8.3% of Lethbridge residents feel somewhat safer this year while 4.6% feel much safer.

Women (22.0%) are twice as likely as are men (11.6%) to feel less safe in their neighborhoods this year compared to last year. Only 3.1% of all women feel much less safe in their neighborhoods this year, while 18.9% feel somewhat less safe. This compares to 2.2% of men who feel much less safe this year and slightly less than one in ten (9.4%) men who feel somewhat less safe in their neighborhoods compared to a year ago.

Interestingly, all areas of the city report similar levels of changes in their feelings of safety in their neighborhoods with south residents most likely to feel less safe (20.6%) and north residents (15.6%) most likely to feel more safe this year compared to last year.

Also of note is that the youth (21.7%) are more than twice as likely as are other age groups to feel safer this year compared to last year.

Change in Perceptions of Neighborhood Safety	Men	Women	All Residents		All Residents
Much more safe	5.8	3.3	4.6		
Somewhat more safe	9.9	6.3	8.3	More safe	12.8
No more or less safe	72.7	68.5	70.3	No more or less safe	70.3
Somewhat less safe	9.4	18.9	14.2	Less safe	16.9
Much less safe	2.2	3.1	2.7		

Note: Due to rounding, proportions may not total exactly 100%

## Changes in Perceptions of Neighborhood Safety (February 2018) (%)

Gender*	Male	Female	Lethbridge
More safe	15.7	9.6	12.8
No more or less safe	72.7	68.5	70.3
Less safe	11.6	22.0	16.9

Contact with LPS *	Yes	No
More safe	11.4	13.4
No more or less safe	67.9	73.0
Less safe	20.6	13.6

Area	South	North	West
More safe	11.7	15.6	10.1
No more or less safe	68.1	67.8	75.9
Less safe	20.2	16.6	14.0

Household Income	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
More safe	18.2	10.1	9.8
No more or less safe	66.0	71.6	75.8
Less safe	15.8	18.4	14.3

Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
More safe	14.6	15.4	10.9	9.6
No more or less safe	70.8	66.9	69.2	74.7
Less safe	14.6	17.7	19.9	15.7

Age	18-29	30-44	45-64	65 and older
More safe	21.7	10.0	9.3	11.1
No more or less safe	63.2	69.7	74.3	73.0
Less safe	15.2	20.3	16.5	15.9

Visits Downtown	Daily	Weekly	Monthly or less
More safe	12.1	15.8	9.9
No more or less safe	64.2	70.3	73.1
Less safe	23.7	13.9	17.0

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Reasons for Change in Perception of Neighborhood Safety

As noted above, a large majority of Lethbridge residents (70.3%) feel just as safe in their neighborhood this year as they did one year ago while 12.8% feel safer than they did last year.

Of the 16.9% who feel less safe, nearly half (48.8%) cited property crime as the main reason they feel less safe in their neighborhood this year than they did one year earlier, an increase from 38.2% who responded similar sentiments in 2017. Only 6.6% told us that fear of violent crimes was their most important reason for feeling less safe this year, less than half the number who cited violent crime in 2017 (16.2%). A further 14.1% believe undesirable people, in particular renters, are the source of their reduced feelings of safety, considerably more than the 8.5% who responded similarly in 2017. Fewer residents (5.0%) cited drugs as the main reason for feeling less safe than in 2017 (11.2%) Nearly twice as many residents (13.6%) blamed neighborhood problems as the source of their safety concerns as did those in 2017 (7.4%).

Only 4.6% (less than one percent of the total respondents) cited policing issues for their declining feelings of safety in their neighborhoods, and several of these cited LPS's perceived lack of resources as the reason. Several others blamed bad lighting.

Gender differences are not significant, with women slightly more likely to cite undesirable people (17.4%) and general neighborhood issues (15.6%) than did men (8.8% for each), while men are more likely to blame society more generally (12.3%) than are women (4.6%).

Similarly, differences between areas of city differences are not significant, but north Lethbridge residents who feel less safe this year are more concerned about property crime (55.3%) than are their south (42.2%) and west (39.2%) Lethbridge counterparts. West Lethbridge (9.8%) residents are more concerned about violent crime than are south (7.8%) and north Lethbridge residents (4.3%).

Lower income residents (26.3%) are more concerned about undesirable people than are other income groups, while middle (57.6%) and upper income residents (59.4%) are most concerned with property crime. For a full list of complete responses, see Appendix A.

Reasons for Feeling Less Safe in Neighborhood	2017		2018	
	All residents	Residents who feel less safe (15.9% of total)	All residents	Residents who feel less safe (16.9% of total)
Property Crime	5.8	38.2	6.4	48.8
Violent Crime	2.5	16.2	0.9	6.6
Society/City (change/growth/decay)	1.8	12.1	1.0	7.3
Drugs	1.7	11.2	0.7	5.0
Undesirable People - Rentals	1.3	8.5	1.9	14.1
General Neighborhood (problems)	1.1	7.4	1.8	13.6
Police Issues	1.0	6.4	0.6	4.6

Note: Due to rounding, proportions may not total exactly 100%

## Reasons for Feeling Less Safe in Neighborhood (February 2018) (%)

Gender	Male	Female	Lethbridge
Property Crime	47.4	50.5	48.8
Violent Crime	8.8	4.6	6.6
Society/City	12.3	4.6	7.3
Drugs	1.8	6.4	5.0
Undesirable People	8.8	17.4	14.1
Neighborhood Issues	8.8	15.6	13.6

Area	South	North	West
Property Crime	42.2	55.3	39.2
Violent Crime	7.8	4.3	9.8
Society/City	7.8	12.8	3.9
Drugs	7.8	2.1	5.9
Undesirable People	12.5	12.8	19.6
Neighborhood Issues	15.6	10.6	15.7

Household Income*	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
Property Crime	31.6	57.6	59.4
Violent Crime	10.5	0.0	9.4
Society/City	10.5	7.6	6.3
Drugs	2.6	7.6	3.1
Undesirable People	26.3	7.6	9.4
Neighborhood Issues	13.2	13.6	12.5

Education*	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Property Crime	28.1	51.1	46.9	60.5
Violent Crime	25.0	0.0	4.1	4.7
Society/City	3.1	6.4	6.1	11.6
Drugs	6.3	4.3	6.1	4.7
Undesirable People	15.6	21.3	10.2	9.3
Neighborhood Issues	9.4	12.8	22.4	7.0

Age	18-29	30-44	45-64	65 and older
Property Crime	31.4	64.1	47.2	48.6
Violent Crime	14.3	0.0	7.5	8.1
Society/City	14.3	2.6	3.8	5.4
Drugs	0.0	5.1	9.4	2.7
Undesirable People	20.0	12.8	9.4	18.9
Neighborhood Issues	14.3	15.4	13.2	13.5

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Downtown Safety

Overall, Lethbridge residents feel safe when visiting downtown Lethbridge, although less safe than they feel in their own neighborhoods. A majority of Lethbridge residents feel somewhat safe (50.0%) when visiting downtown Lethbridge, while one-fifth (20.2%) feel very safe downtown. Approximately three of every ten Lethbridge residents do not feel safe downtown, with most of those (22.1%) feeling somewhat unsafe. Only a small number (7.8%) feel very unsafe while visiting downtown.

As was observed with respect to neighborhood safety, Lethbridge women feel less safe when visiting downtown than do Lethbridge men. Only 14.9% of women feel very safe when visiting downtown, compared to one-quarter of Lethbridge men (25.4%) who feel very safe when downtown.

As has been observed previously, younger residents (15.4%) are slightly less likely to feel very safe when visiting downtown Lethbridge than are other age groups, and young residents are more likely to feel very unsafe (12.3%), but younger residents are still much more likely to feel safe downtown than unsafe. Seniors are most likely to feel very safe when visiting downtown Lethbridge (22.5%).

Most of the differences in perceived levels of safety downtown parallel those found in perceptions of neighborhood safety. For example, the youth and lower income residents feel less safe in their own neighborhoods as well as downtown, indicating that socioeconomic and age-dependent behavioral factors are likely to be at play here. Further, the data on the following page clearly indicate that those who frequent downtown most are also those who feel most safe downtown. Hence, while there may be a perception amongst some residents that downtown is less safe than other areas of the city, those opinions are most acute among socioeconomic groups who engage in activities that make them feel less safe more generally, and by those who do not frequent downtown very often. Clearly, residents who are most familiar with downtown perceive downtown to be more safe than do those who have less familiarity with the area. With that said, perceptions of downtown safety are at their lowest levels in over a decade.

	2006	2007	2010	2011	2012	2013	2014	2015	2016	2017	<b>2018</b>
Very safe	24.1	23.2	25.1	30.7	29.5	23.1	25.4	22.4	23.8	23.1	<b>20.2</b>
Somewhat safe	54.9	53.1	53.6	52.4	53.8	55.6	54.4	53.9	53.5	53.2	<b>50.0</b>
Somewhat unsafe	16.9	19.6	18.1	15.0	14.9	18.9	15.6	19.8	18.9	18.9	<b>22.1</b>
Very unsafe	4.0	4.0	3.2	1.9	1.8	2.3	4.6	3.9	3.7	4.8	<b>7.8</b>

Note: Due to rounding, proportions may not total exactly 100%

Evaluations of Downtown Safety (February 2018) (%)

Gender*	Male	Female	Lethbridge
Very safe	25.4	14.9	20.2
Somewhat safe	51.7	48.5	50.0
Somewhat unsafe	17.2	27.3	22.1
Very unsafe	5.8	9.2	7.8

Contact with LPS	Yes	No
Very safe	19.6	20.6
Somewhat safe	50.9	49.1
Somewhat unsafe	20.4	23.8
Very unsafe	9.0	6.6

Area	South	North	West
Very safe	18.5	20.3	21.6
Somewhat safe	49.9	48.4	49.4
Somewhat unsafe	23.1	24.1	21.3
Very unsafe	8.5	7.2	7.8

Household Income	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
Very safe	20.5	18.6	23.2
Somewhat safe	49.1	53.5	44.0
Somewhat unsafe	17.7	21.7	27.2
Very unsafe	12.6	6.2	5.6

Education*	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Very safe	16.6	19.3	18.0	24.9
Somewhat safe	51.1	50.2	49.7	48.6
Somewhat unsafe	22.9	22.6	22.8	20.9
Very unsafe	9.4	8.0	9.5	5.7

Age*	18-29	30-44	45-64	65 and older
Very safe	15.4	16.7	24.2	22.5
Somewhat safe	53.0	50.6	48.2	47.6
Somewhat unsafe	19.3	25.1	22.5	22.1
Very unsafe	12.3	7.5	5.1	7.9

Visits Downtown*	Daily	Weekly	Monthly or less
Very safe	27.7	21.0	15.8
Somewhat safe	41.4	51.6	52.0
Somewhat unsafe	19.1	22.1	23.4
Very unsafe	11.8	5.3	8.8

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Frequency of Visits to Downtown Lethbridge

Most Lethbridge residents frequent downtown on a regular basis. Although less than one in six Lethbridge residents (17.3%) go downtown daily, more than two of every five (42.4%) visit downtown on a weekly basis. One-quarter of Lethbridge residents (25.0%) visit downtown at least monthly, while less than one in ten (8.9%) go downtown only a few times per year. Approximately one in twenty Lethbridge residents (6.4%) report that they rarely or never go downtown.

Upper income earners, men, and middle aged and younger residents frequent downtown Lethbridge more often than do women, seniors or lower income earners.

	Lethbridge										
	2006	2007	2010	2011	2012	2013	2014	2015	2016	2017	<b>2018</b>
Daily	23.6	19.9	20.4	15.9	18.9	18.5	18.0	20.2	17.1	16.1	<b>17.3</b>
Weekly	47.8	46.2	47.0	51.6	46.5	45.9	46.5	43.2	50.0	42.1	<b>42.4</b>
Monthly or less	28.7	33.8	32.6	32.4	34.6	35.5	35.6	36.7	32.9	41.8	<b>40.3</b>

	Lethbridge										
	2006	2007	2010	2011	2012	2013	2014	2015	2016	2017	<b>2018</b>
Daily	23.6	19.9	20.4	15.9	18.9	18.5	18.0	20.2	17.1	16.1	<b>17.3</b>
Weekly	47.8	46.2	47.0	51.6	46.5	45.9	46.5	43.2	50.0	42.1	<b>42.4</b>
Monthly	17.4	19.3	21.3	19.7	22.1	23.3	25.2	25.6	21.1	25.9	<b>25.0</b>
Few times/year	4.8	7.3	6.3	7.1	6.0	9.0	6.7	6.1	7.6	9.9	<b>8.9</b>
Rarely or never	6.4	7.3	5.0	5.6	6.4	3.3	3.6	4.9	4.2	6.0	<b>6.4</b>

Note: Due to rounding, proportions may not total exactly 100%



## Frequency of Visits to Downtown Lethbridge (February 2018) (%)

Gender*	Male	Female	Lethbridge
Daily	19.1	15.4	17.3
Weekly	43.8	40.7	42.4
Monthly or less	37.1	44.0	40.3

Contact with LPS *	Yes	No
Daily	22.0	13.1
Weekly	45.0	40.1
Monthly or less	32.9	46.8

Area	South	North	West
Daily	18.1	17.8	17.2
Weekly	40.4	39.0	47.1
Monthly or less	41.5	43.3	35.7

Household Income*	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
Daily	14.0	18.6	22.9
Weekly	41.9	42.4	43.9
Monthly or less	44.2	39.0	33.2

Education*	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Daily	14.8	13.3	18.6	21.9
Weekly	33.2	43.7	41.1	47.2
Monthly or less	52.0	43.0	40.3	30.9

Age	18-29	30-44	45-64	65 and older
Daily	18.0	17.8	22.1	10.5
Weekly	45.3	47.9	38.9	39.7
Monthly or less	36.7	34.3	38.9	49.8

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## LPS Community Policing Activities

As part of their regular duties, Lethbridge Police officers engage in community policing activities such as making regular foot and bicycle patrols, meeting with community groups, business owners and other residents. When asked to judge whether LPS officers should be engaging in more or less of this type of on duty activity, nearly half of Lethbridge residents (49.3%) believe LPS officers should be doing about the same amount of community policing activities as they do now. Most of the remaining residents (47.6%) believe LPS should be engaging in more community policing activities while very few Lethbridge residents (3.1%) believe LPS officers should be doing less of this type of policing as part of their regular duties.

North Lethbridge residents (55.1%) are most supportive of more community policing while west Lethbridge residents (44.1%), although still supportive, are less supportive.

University graduates (52.7%) and those who frequent downtown Lethbridge most are more likely to support greater community policing activities.

Community Policing Activities	Men	Women	All Residents		All Residents
Much more	17.4	13.1	15.4	More Same as now Less	47.6 49.3 3.1
Somewhat more	30.4	34.2	32.2		
About the same as now	48.1	50.8	49.3		
Somewhat less	3.1	1.3	2.4		
Much less	1.0	0.5	0.7		

Note: Due to rounding, proportions may not total exactly 100%

## LPS Community Policing Activities (February 2018) (%)

Gender	Male	Female	Lethbridge
More	47.8	47.4	47.6
Same as now	48.1	50.9	49.3
Less	4.1	1.7	3.1

Contact with LPS	Yes	No
More	47.4	47.4
Same as now	48.3	50.5
Less	4.2	2.1

Area*	South	North	West
More	47.9	55.1	44.1
Same as now	49.6	42.6	51.8
Less	2.5	2.3	4.1

Household Income	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
More	45.3	48.2	50.8
Same as now	50.2	49.1	47.9
Less	4.6	2.7	1.3

Education*	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
More	42.3	44.9	48.6	52.7
Same as now	51.6	52.4	49.2	44.9
Less	6.0	2.7	2.2	2.4

Age	18-29	30-44	45-64	65 and older
More	42.7	50.4	49.9	45.6
Same as now	51.6	47.0	47.8	53.2
Less	5.7	2.6	2.3	1.2

Visits Downtown*	Daily	Weekly	Monthly or less
More	51.2	50.7	42.6
Same as now	43.0	46.2	55.4
Less	5.8	3.1	1.9

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Called 911 Seeking Police Services in Past 12 Months

Approximately one in seven Lethbridge residents (14.1%) called 911 during the past 12 months in an effort at contacting Lethbridge Police Service. Men (14.7%) were just as likely as women (13.7%) to use 911 to contact LPS.

West Lethbridge residents (10.8%) were somewhat less likely than were south (15.2%) and north (17.1%) Lethbridge residents to use 911 in an effort at connecting with LPS. Younger Lethbridge residents, particularly those aged 30 to 44 (21.9%) and the youth (14.4%) were more likely to have used 911 to contact LPS than were middle-aged residents (10.8%) or seniors (12.0%).

Interestingly, those most likely to frequent downtown Lethbridge are also most likely to have used 911 to contact LPS (19.3%).

### Called 911 in Past Year (February 2018)

Gender	Male	Female	Lethbridge
Yes	14.7	13.7	14.1
No	85.3	86.3	85.9

Contact with LPS*	Yes	No
Yes	22.4	6.7
No	77.6	93.3

Area*	South	North	West
Yes	15.2	17.1	10.8
No	84.8	82.9	89.2

Household Income	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
Yes	14.1	14.8	17.2
No	85.9	85.2	82.8

Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Yes	11.9	15.3	14.2	14.7
No	88.1	84.7	85.8	85.3

Age*	18-29	30-44	45-64	65 and older
Yes	14.4	21.9	10.8	12.0
No	85.6	78.1	89.2	88.0

Visits Downtown*	Daily	Weekly	Monthly or less
Yes	19.3	14.4	11.7
No	80.7	85.6	88.3

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Satisfaction with 911 Dispatch Transfer to LPS (February 2018) (%)

For the most part, those who used 911 to contact LPS during the past 12 months were satisfied with how quickly they were transferred to LPS. A clear majority (53.3%) were very satisfied, while a further one in five (20.2%) were somewhat satisfied. Less than one in ten 911 users (8.7%) were somewhat dissatisfied, while slightly more (12.1%) were very dissatisfied with how quickly they were transferred to LPS.

Women (82.6%) were more satisfied overall than were men (76.6%), with nearly two-thirds of all female 911 users stating they were very satisfied (63.2%). Upper income earners were more satisfied than were lower income earners, but majorities of all income groups reported being very satisfied. The youth (6.2%) and middle-aged residents (23.4%) registered the highest levels of dissatisfaction, but both groups were still much more likely to be satisfied than unsatisfied with how quickly the 911 dispatch transferred them to LPS.

Gender*	Male	Female	Lethbridge	
Satisfied	76.6	82.6	79.3	
Dissatisfied	23.4	17.4	20.7	
Contact in past year*	Yes	No		
Satisfied	75.8	86.0		
Dissatisfied	24.2	14.0		
Area	South	North	West	
Satisfied	79.7	81.3	78.4	
Dissatisfied	20.3	18.8	21.6	
Household Income*	Under \$40,000	\$40,001 to \$100,000	Over \$100,000	
Satisfied	74.2	77.8	84.0	
Dissatisfied	25.8	22.2	16.0	
Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Satisfied	78.6	76.8	77.8	82.8
Dissatisfied	21.4	23.2	22.2	17.2
Age*	18-29	30-44	45-64	65 and older
Satisfied	73.8	81.8	76.6	87.2
Dissatisfied	26.2	18.2	23.4	12.8
Visits Downtown*	Daily	Weekly	Monthly or less	
Satisfied	73.7	79.4	82.8	
Dissatisfied	26.3	20.6	17.2	

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Satisfaction with 911 Dispatch Transfer to LPS (February 2018) (%)

Gender*	Male	Female	Lethbridge	
Very satisfied	44.8	63.2	53.3	
Somewhat satisfied	32.0	20.2	26.0	
Somewhat dissatisfied	10.4	5.3	8.7	
Very dissatisfied	12.8	11.4	12.1	
Contact in past year	Yes	No		
Very satisfied	54.9	51.2		
Somewhat satisfied	20.9	34.9		
Somewhat dissatisfied	10.5	4.7		
Very dissatisfied	13.7	9.3		
Area	South	North	West	
Very satisfied	59.4	57.5	45.9	
Somewhat satisfied	20.3	23.8	32.4	
Somewhat dissatisfied	10.1	5.0	9.5	
Very dissatisfied	10.1	13.8	12.2	
Household Income	Under \$40,000	\$40,001 to \$100,000	Over \$100,000	
Very satisfied	50.0	54.9	58.0	
Somewhat satisfied	25.8	23.1	26.0	
Somewhat dissatisfied	8.1	8.8	6.0	
Very dissatisfied	16.1	13.2	10.0	
Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
Very satisfied	50.0	54.3	44.4	62.5
Somewhat satisfied	28.6	22.9	33.3	20.3
Somewhat dissatisfied	4.8	8.6	15.9	4.7
Very dissatisfied	16.7	14.3	6.3	12.5
Age	18-29	30-44	45-64	65 and older
Very satisfied	42.6	62.7	46.9	65.0
Somewhat satisfied	31.1	19.4	29.7	22.5
Somewhat dissatisfied	9.8	10.4	6.3	7.5
Very dissatisfied	16.4	7.5	17.2	5.0
Visits Downtown	Daily	Weekly	Monthly or less	
Very satisfied	48.3	52.0	57.5	
Somewhat satisfied	24.1	27.6	25.3	
Somewhat dissatisfied	8.6	8.2	9.2	
Very dissatisfied	19.0	12.2	8.0	

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Community Recommendations for Service Improvements

As is explored in greater detail below, although most Lethbridge residents would like to see about the same or more of each of the following LPS services, residents clearly prioritize drug addiction issues as their most recommended area for service improvements. Fully one-third (35.3%) believe LPS should engage in a great deal more in addressing drug addiction issues with nearly another four in ten (36.9%) thinking LPS should do somewhat more.

Recommendations for Service Improvements	Great deal more	Some more	About the same	Some less	Great deal less
Drug Addiction Issues	35.3	36.9	23.7	2.7	1.4
Crime Prevention Programs	22.7	38.7	36.7	1.1	0.8
Community Visibility	15.4	36.8	42.8	3.5	1.5
Community Partnerships	13.2	34.2	48.3	3.6	0.7
Traffic Enforcement	10.9	21.4	51.2	10.8	5.8

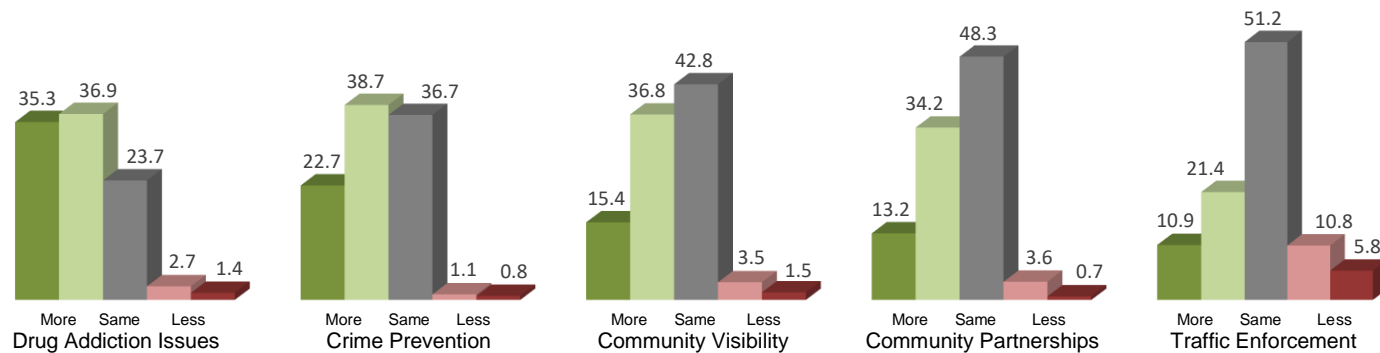
Note: Due to rounding, proportions may not total exactly 100%

Nearly one-quarter (22.7%) of Lethbridge residents also believe LPS should engage in a great deal more crime prevention program activities with a further 38.7% saying LPS should do some more of this type of policing activity.

Community visibility and community partnerships, although still popular, are secondary to drug addiction issues and crime prevention.

More traffic enforcement is clearly the least prioritized of the five service areas.

Recommendations for Service Improvements (%)



### Drug Addiction Issues (February 2018) (%)

Nearly three-quarters of all Lethbridge residents (72.2%) would like LPS to engage in more drug addiction issue policing activities. Slightly less than one-quarter (23.7%) would have LPS engage in about the same level of drug addiction policing activities as is currently done, while less than one in twenty (4.1%) think LPS should engage in less drug addiction policing.

Women (76.5%) are more supportive than are men (68.3%). Upper income residents (79.3%) are more supportive than are middle (74.0%) and lower income (67.4%) residents. North Lethbridge residents (77.0%) are even more supportive than are south (73.6%) and west Lethbridge residents (69.2%).

Gender*	Male	Female	Lethbridge
More	68.3	76.5	72.2
Same	26.3	21.5	23.7
Less	5.3	2.1	4.1

Area*	South	North	West
More	73.6	77.0	69.2
Same	23.9	20.3	24.7
Less	2.6	2.7	6.1

Household Income*	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
More	67.4	74.0	79.3
Same	26.6	23.4	18.1
Less	6.0	2.6	2.6

Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
More	72.0	73.7	69.7	74.4
Same	23.2	21.1	27.2	22.8
Less	4.8	5.3	3.1	2.8

Age	18-29	30-44	45-64	65 and older
More	70.3	76.0	73.7	70.3
Same	22.2	20.0	23.7	28.0
Less	7.5	4.0	2.6	1.7

Visits Downtown	Daily	Weekly	Monthly or less
More	72.1	74.9	69.6
Same	21.6	21.4	26.9
Less	6.3	3.7	3.5

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05



### Crime Prevention Programs (February 2018) (%)

Three of every five Lethbridge residents (61.4%) would like LPS to engage in more crime prevention program activities. Slightly more than one-third (36.7%) would have LPS engage in about the same level of crime prevention program activity as is currently done, while very few (1.9%) think LPS should engage in less crime prevention program activity.

No significant differences are measured between different demographic groups on this issue.

Gender	Male	Female	Lethbridge
More	60.6	62.5	61.4
Same	37.0	36.2	36.7
Less	2.4	1.3	1.9

Area	South	North	West
More	60.3	63.4	60.0
Same	38.3	35.3	37.3
Less	1.4	1.3	2.7

Household Income	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
More	59.6	64.6	57.8
Same	38.0	34.5	39.7
Less	2.4	0.9	2.5

Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
More	58.6	62.0	62.4	61.2
Same	38.2	35.6	36.1	37.6
Less	3.2	2.4	1.5	1.2

Age	18-29	30-44	45-64	65 and older
More	60.9	66.8	59.2	61.9
Same	33.5	32.8	40.3	37.7
Less	5.7	0.4	0.5	0.4

Visits Downtown	Daily	Weekly	Monthly or less
More	60.8	62.8	60.5
Same	36.8	35.4	37.8
Less	2.4	1.8	1.7

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

### Community Visibility (February 2018) (%)

Slightly more than half of Lethbridge residents (52.1%) would like LPS to engage in more community visibility activities. Slightly more than two of every five residents (42.8%) would have LPS engage in about the same level of community visibility activities as is currently done, while about one in twenty (5.1%) think LPS should engage in less community visibility activities.

Few significant differences are measured between different demographic groups on this issue, although middle aged residents are more supportive of community visibility activities than are younger or older residents. Middle and upper income residents are also more supportive of community visibility activities than are lower income residents.

Gender	Male	Female	Lethbridge
More	53.1	51.9	52.1
Same	41.0	44.7	42.8
Less	5.9	3.4	5.1

Area*	South	North	West
More	52.8	59.7	48.9
Same	43.4	36.5	43.7
Less	3.8	3.8	7.4

Household Income*	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
More	45.5	54.5	55.3
Same	44.8	42.0	42.3
Less	9.7	3.5	2.4

Education*	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
More	52.3	49.0	50.1	56.9
Same	39.5	43.0	46.9	40.2
Less	8.2	8.0	2.9	2.9

Age*	18-29	30-44	45-64	65 and older
More	41.9	57.2	56.0	51.2
Same	41.5	40.7	42.5	47.7
Less	16.5	2.1	1.5	1.2

Visits Downtown	Daily	Weekly	Monthly or less
More	52.6	55.5	48.7
Same	38.0	40.5	47.0
Less	9.4	4.0	4.3

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Community Partnerships (February 2018) (%)

Slightly less than half of Lethbridge residents (47.4%) would like LPS to engage in more community partnership activities. A similar proportion (48.3%) would have LPS engage in about the same level of community partnership activities as is currently done, while less than one in twenty (4.3%) think LPS should engage in less community partnership activities.

No significant differences are measured between different demographic groups on this issue.

Gender	Male	Female	Lethbridge
More	46.3	48.6	47.4
Same	48.4	48.8	48.3
Less	5.3	2.6	4.3

Area	South	North	West
More	45.0	58.7	42.5
Same	49.6	38.6	53.1
Less	5.4	2.6	4.4

Household Income	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
More	47.0	48.6	49.0
Same	48.8	49.1	45.7
Less	4.2	2.3	5.3

Education	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
More	49.1	46.9	48.5	46.6
Same	47.7	48.6	47.3	48.4
Less	3.2	4.5	4.3	5.1

Age	18-29	30-44	45-64	65 and older
More	40.3	54.8	48.6	47.8
Same	50.7	42.5	49.4	48.2
Less	9.0	2.6	2.1	4.1

Visits Downtown	Daily	Weekly	Monthly or less
More	52.2	46.9	45.7
Same	43.1	48.9	50.0
Less	4.8	4.2	4.3

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

### Traffic Enforcement (February 2018) (%)

Slightly less than one-third of Lethbridge residents (32.3%) would like LPS to engage in more traffic enforcement. A majority (51.2%) would have LPS engage in about the same level of traffic enforcement as is currently done, while about one in six (16.5%) think LPS should engage in less traffic enforcement.

Few significant differences are measured between different demographic groups on this issue, although men (21.5%) are twice as likely as are women (10.7%) to want LPS to engage in less traffic enforcement. West Lethbridge residents (20.8%) are also more likely to want less traffic enforcement than are residents in other areas of the city.

Gender*	Male	Female	Lethbridge
More	32.6	32.3	32.3
Same	45.9	57.0	51.2
Less	21.5	10.7	16.5

Area*	South	North	West
More	33.9	37.3	28.8
Same	51.9	49.7	50.4
Less	14.2	13.1	20.8

Household Income	Under \$40,000	\$40,001 to \$100,000	Over \$100,000
More	32.9	31.7	27.2
Same	49.7	52.0	53.6
Less	17.5	16.4	19.2

Education*	High School or less	Some Post-secondary	College-Tech-Trade	University Grad
More	40.5	31.1	33.6	25.6
Same	45.9	48.8	49.4	58.5
Less	13.5	20.1	17.0	15.9

Age*	18-29	30-44	45-64	65 and older
More	24.8	30.8	33.2	38.9
Same	42.9	53.6	53.6	54.2
Less	32.3	15.6	13.2	6.9

Visits Downtown	Daily	Weekly	Monthly or less
More	29.7	33.6	32.1
Same	48.1	48.8	54.9
Less	22.2	17.6	13.0

Notes: Due to rounding, proportions may not total exactly 100%; \* sig < 0.05

## Demographics

Area of City (%)		Gender (%)		Income (%)		Education (%)		Age (%)	
South	32.0	Male	49.0	Under \$40,000	29.4	H-School/less	18.3	18-29	23.8
North	27.7	Female	50.3	\$40-100,000	45.8	Some P-Sec.	24.9	30-44	19.7
West	40.3	Other	0.7	Over \$100,000	24.8	Col-Tech-Grad	28.2	45-64	33.7
						University Grad	28.7	65 or older	22.7

Note: Due to rounding, proportions may not total exactly 100%

## Questions

How would you rate the job Lethbridge Police Service is doing in policing our community?

[Probe: only for those who stated LPS is doing a somewhat poor or very poor job]

Please explain why you think LPS is doing a poor job?

We would like to know how Lethbridge Police Service is meeting your expectations about what police should be doing to keep Lethbridge a safe and secure place to live and work.

Overall, how would you rate Lethbridge Police Service officers' attitudes and behavior?

Have you had direct contact with a Lethbridge Police Service officer in the past year?

Overall, how safe do you feel in your neighborhood?

Please tell me if your feelings of safety in your neighborhood have changed in the past year. Would you say that you feel much more safe in your neighborhood than you did one year ago, somewhat more safe, no more or less safe than a year ago, somewhat less safe, or much less safe in your neighborhood than you did one year ago?

[Probe: only for those who stated they feel somewhat or much less safe]

In your own words, please tell me if there is one reason why you feel less safe in your neighborhood this year than you did one year ago?

Overall, how safe do you feel when you visit downtown Lethbridge for work, business, shopping or entertainment (including dining)?

How often do you visit downtown Lethbridge for work, business, shopping, or entertainment (including dining)?

As part of their regular duties, Lethbridge Police officers engage in community policing activities such as making regular foot and bicycle patrols, meeting with community groups, business owners and other residents. Please tell me if you think Lethbridge Police officers should be doing more, about the same as they now do, or less community policing activities while on duty.

Did you call 911 sometime in the past 12 months in an effort at contacting Lethbridge Police Service?

[Probe: Ask this question ONLY of those who called 911 in the past 12 months]

Please tell me how satisfied you were with how quickly you were transferred to from the 911 dispatcher to Lethbridge Police Service?

Lethbridge Police Service is looking for recommendations from the community about how to improve its performance and services in meeting residents' expectations and concerns. Keeping in mind that like all public services, Lethbridge Police must prioritize what services it delivers based on the limited resources it has available, please tell me whether you support Lethbridge Police Service doing a much more, some more, about the same amount, somewhat less or a much less of each of the following policing activities:

- **Traffic enforcement** (including more check-stops, equipment checks, speed enforcement)
- **Community visibility** (including more bicycle or foot patrols, police cars in your neighborhood)
- **Drug addiction issues** (increase staffing to deal with addiction by directing offenders to treatment and social agencies)
- **Crime prevention programs** (programs or projects intended to stop offenses before they occur, possibly including education on a new type of fraud, or placement of cameras in high crime areas to deter thefts)
- **Community partnerships and engagement** (Neighborhood watch, citizens on patrol, volunteer policing program)

## Appendix A

### Open-ended Responses

Why did respondent provide LPS with somewhat poor or very poor performance evaluation?

1. There could be a lot more done downtown.
2. According to press they are doing a good job at catching people and controlling crime in town.
3. Against natives.
4. As far as I know there is no problem with them
5. Because of the population she works with and racial profiling going on.
6. Because their touch and go system is not developed to benefit the people but to benefit the police and their work load. Plus their call response time is terrible.
7. Break-ins at home, truck stolen when they got it back did not receive much feedback.
8. Cause they are bitches
9. Come to the most of the call but they taking time to attend too.
10. Could be better, really haven't impressed me that much.
11. Crime
12. Crimes rates are up, repose times on calls are bad, more crimes, they're just not there when you need them.
13. Deploy their resources in an effective manner.
14. Discrimination against other ethnicities.
15. Discriminatory practices.
16. Doesn't feel safe.
17. Doing their job.
18. Doing very good job
19. Downtown issues---scared to walk downtown.
20. Focus is on traffic and community problems are ignored/ possible drug problems & theft issues may be more important. Stuff was vandalized, not adequate assistance. "No real interest in protecting society".
21. Good with resources they have.
22. Had issues with taking statements- taking a very long time.
23. Half hour to get to house after break-in.
24. Hears of people who are treated rudely and ineffective response; resources put towards the wrong issues; arrogant.
25. I feel unsafe by the mall and after 10PM.
26. I keep getting pulled over for bogus tickets.
27. It's all about politics, not trained properly, think of courts rather than job.
28. Keep giving photo radar tickets
29. Lack of manpower, unable to curb drug problems.
30. Make a lot of improvements involving racism.

31. Needs to be more risk prevention and representing themselves in the community instead of an authoritarian presents they need to build relationships with the community.
32. Never see them. No presence.
33. No comment.
34. No comment.
35. No Reason.
36. NONE.
37. NONE.
38. NONE.
39. Not a lot of cases are solved.
40. Not around when needed.
41. Not doing much, focusing too much on photo radar.
42. Not enough enforcement.
43. Not watching streets at night.
44. Often ignore responsibilities to improve communities.
45. On southside. Natives in front of peavey mart are smoking on windy days. She is scared they will start a fire. Police don't listen to her.
46. Photo radar is excessive.
47. Photo radars are not good.
48. Police is safe.
49. Police radar is ridiculous.
50. Positive interactions with police due to drug houses.
51. Racial profiling.
52. Racism.
53. Racism.
54. Serving the public good.
55. Social active for festivals.
56. Some cops need to retrain.
57. Spending.
58. Strong drug, they don't punish the right people.
59. The complaints they handle in good way.
60. The drugs situation needs so attention.
61. There are being too nice and there isn't enough of them.
62. They are always available.
63. THEY ARE DOING THE BEST THE CAN WITH ALL THE DIFFERENT
64. They are doing their job.
65. They are too worried about getting money from speeding tickets, and less focused on the safety of the people in the community.
66. They are under staffed.
67. They bother regular people more than criminals.

68. They do none of their paper work.
69. They don't give an "F" about us they don't come when called often.
70. They don't respond to calls quick enough, not enough staff.
71. They gave her a ticket.
72. They give out too many tickets because they are on a quota and it is garbage.
73. They keep crime down to a minimum.
74. They lied about being able to find someone.
75. They need more police in the community
76. They only seem to be intent upon driving around checking for seatbelts.
77. They respond to calls quickly.
78. They're around.
79. Understaffed but making most of resources.
80. Was robbed and she came in and the robbers left the house and the police took over 40 minutes to arrive, doing a poor job with home invasions.
81. Way too much property crime, don't do anything about it.
82. We have few things stolen, they were return before 24 hours.
83. Word of mouth.



## Appendix B

### Open-ended Responses

Why does respondent feel somewhat or much less safe in neighborhood?

1. "I don't see improvements on any petty thefts or drug related activities" thinks a lot of people are stealing and dealing drugs.
2. 4 break in attempts.
3. 8 break-ins in 3 months.
4. A lot of thefts and break-ins.
5. A lot more people wondering around, trying to steal from others. More robbery.
6. A lot more robberies, feel less safe.
7. A lot of drug use.
8. A lot of vehicles stolen.
9. Amount of property crimes.
10. Area they live in seniors.
11. Beating in the neighborhood.
12. Because more crimes have happened around here that haven't had any attention.
13. Because I live near the college.
14. Because cars are being stolen, people are coming to doors trying to break in, all this stuff and no one's responding right away.
15. Because of an incident with the police having a standoff down the street, there were guns and I believe it was concerning drugs.
16. Because of break and enters in vehicles.
17. Because of the drugs that are available to people that we are finding more deaths and break-ins and stuff like that.
18. Because of the immigrants that have moved into the area.
19. Because one friends got killed.
20. Because two houses were broken into.
21. Because you're not on the police force.
22. Because we have a lot of renter's and people we don't know anymore. Which makes it unsafe.
23. Break and enter across the street.
24. Break and entry.
25. Break-ins.
26. Break-ins and the opioid crisis.
27. Break into cars a lot.
28. Break-ins.
29. Break-ins.
30. Building locks doors more often, Police patrol building more often.

31. Building more houses.
32. Burglaries.
33. Can't leave your doors unlocked anymore.
34. Car break-ins.
35. Car theft.
36. Cause of break-ins.
37. Changing times, immigration.
38. Crime.
39. CRIME.
40. Crime committing.
41. Crime has gone up.
42. Crime has increased.
43. Crime is up, a lot of violent crime in Lethbridge.
44. Crimes committed in my area.
45. Crimes committing.
46. Demographics.
47. Depends on the neighbors.
48. Don't know.
49. Drug dealers and crime rate.
50. Drug house 3 doors down.
51. Drug house in neighborhood.
52. Drug houses gone.
53. Drug houses in their neighborhood.
54. Drug usage and dealing.
55. Drug use/ homeless.
56. Drug users and trespassers.
57. Drugs in Lethbridge. The Esso in London Road.
58. Drugs use, alcohol use.
59. Drugs, no action.
60. Drunk homeless people.
61. Elements of people in our neighborhood that are unnecessary. No purpose to be in our neighborhood.
62. Feel no more or less safe feel the same.
63. Fentanyl has taken over Lethbridge and there are needles all over our lawn.
64. First hand reports of vehicle break-ins.
65. Gangs hanging around. Beatings, needles and syringes.
66. Graffiti in back alley.
67. Growth of population.
68. Gun thing a mile from house.

69. Had break in across the street.
70. High drug use in neighborhood.
71. Higher incidences of vandalism.
72. Hoodlums.
73. House was interrogated by police a few blocks down. Naked guy running away.
74. I feel as if my neighbors are included in illegal activity.
75. I live in a different neighborhood and we had a break-in.
76. Incidents of vehicles broken into more frequent.
77. Increase deaths and break in in property in the last year.
78. Increase in crime.
79. Increased amount of break-ins and car theft.
80. Increased crime rate.
81. INCREASED DRUG AND CRIMINAL ACTIVITY.
82. Its less safe everywhere.
83. Just had a car break in.
84. Just moved into a new neighborhood.
85. Kids knocking on door in the middle of the night.
86. Killings.
87. Lack of patrolling.
88. Lack of security in apartment building.
89. Last year truck has been stolen twice. Variety of break ins. etc.
90. Lethbridge like the rest of the world is in an addiction crisis and we're not managing that well. Lots of people who cannot make safe judgements for themselves or others.
91. Live in a gated community and the gate has been removed.
92. Live in a gated community that they refuse to fix the gate.
93. Live in a mobile home park on the west side and have some addicts and break in places.
94. Live in downtown Lethbridge, it is really sketchy - drugs and criminals are everywhere.
95. Live near apartments not careful who they rent to.
96. Lived less than a year.
97. Lives downtown, house broken into.
98. Living downtown, drugs.
99. Lot more drugs moving to the neighborhood, homeless natives into area.
100. Lots of break-ins.
101. Lots of drug activity, break and enter, all on west.
102. Lots of new people that don't interact.
103. Millennium children.
104. More break-ins and more assaults.
105. More bus routes, and unofficially rented homes (basement suites).

106. More crime in the neighborhood.
107. MORE Crimes.
108. More drug additivity that I have noticed.
109. More drug trafficking going on.
110. More evidence of drug activities.
111. More homeless, gangs.
112. More lights.
113. More people hanging around the building.
114. More people walking down the streets from an unknown place, there have been people moving into homes, not regularly keeping up to good standards. Awareness.
115. More robbery.
116. More rules.
117. More theft.
118. Moved from to south to west.
119. Murders near home.
120. Neighbor got her car broken into.
121. Neighbors moving in and out.
122. Never see a patrol like there use to be.
123. New neighbors.
124. New neighbors.
125. No.
126. No.
127. No answer.
128. No comment.
129. No presence.
130. None.
131. None.
132. NONE.
133. Normal.
134. Not a lot has changed.
135. Not due to any reasons just due to her age.
136. Not much change.
137. Not much to worry about.
138. Not safe.
139. Number of break-ins and crimes.
140. Number of car break-ins car thefts, break-ins, and drug use.
141. Number of refugees and immigrants into the city and in particular where I live.
142. Only been there for 6 months.

143. Our justice system doesn't do a good job with crime happening.
144. People started selling drugs next door.
145. People think it's a good place to steal vehicles and commit crimes.
146. Personal.
147. Personal being, family safety and property safety.
148. POLICE WANDERING ON THE BACKYARD LOOKING FOR SOMEONE. NOT POLICES FAULT.
149. Racism.
150. Rando people going around and breaking itno cars, etc. Drug reasons.
151. Random people.
152. Refused to answer.
153. Rental and tenant robbery problems.
154. Rental units/renters.
155. Robberies.
156. Robberies Nearby.
157. Robbery.
158. Several break-ins in our neighborhood in the past year.
159. She feels less safe.
160. Social Media Posts.
161. Some persons are not good and sometimes we have a problem.
162. Some vehicle break in increase.
163. Somewhat safe.
164. Street lights.
165. Summer is sketchy for drunk people.
166. Suspicious traffic in the neighborhood.
167. Teenagers with too much time on hands.
168. The lights don't give too much security around.
169. The number of break-Ins in the area.
170. Theft.
171. Theft in the area.
172. There have been more incidents for the past year.
173. There is been some robbery in last few years.
174. There is more theft.
175. There's been a lot of car broken into at night.
176. Too many different types of people moving into neighborhood not friendly.
177. Too many incidences of high police involvement in my area.
178. Tough neighborhood.
179. Traffic heavier.
180. Triple homicide behind my house.

181. Triple Murder close to residents home.
182. Truck possibly getting broken into.
183. Two break-ins in the neighborhood.
184. Up the road there was a few instances with police, robberies, rape and homicide.
185. Vandalism in the neighborhood.
186. Vandalism, they don't put enough time in as their hands are tied with other things than property damages and all.  
"They are so damn busy with the drugs that they don't have time for property crime".
187. Vehicle break-ins.
188. Violent crimes in neighborhood in past few years.
189. Was robbed but feel safe.
190. We have been broken into twice.
191. We live close to downtown and there is a high population of homelessness. We are finding needles on our property.
192. We were broken into.
193. Within a few blocks downtown and trouble has been spreading.